

FREQUENTLY ASKED QUESTIONS (FAQs):

1. What is the student-teacher ratio at your school?

We have a classroom of 32 students with 4 teachers in the program. Our student-teacher ratio is 8 students to 1 teacher (8:1).

2. How many days of school are there at Basic Steps Academy?

We scheduled 194 instructional days and only one break (3 weeks off during the holidays from Dec-Jan). We do not have mid-winter break in January nor spring break in April like many schools. All public schools schedule an average of 180 instructional days.

3. How long is the day for kindergartners and first graders?

At Basic Steps, we believe children should have a shorter school day so they can have more free time to be at home or doing outdoor activities. Our K2 students start class at 8:30am. Dismissal time for kindergartners is 1pm every day (4hrs 30mins schooling). Dismissal time for 1st and 2nd graders is 2pm (5hrs 30mins schooling).

4. When do students have a break during the school year?

Children will not have school on holidays and during the 3-week winter break. If you have vacations planned, please notify the teacher in writing through email or text.

5. Do children have recess at school?

We do not have recess scheduled for our students; however, we have frequent breaks between classes and different types of activities throughout the day.

6. Are there days off for parents' conferences and teacher training?

No. Children are expected to attend school every day except on those 8 holidays and during winter break. We do not have late-start or early-release days like public schools. Parents' conferences are usually scheduled during drop-off time in the morning or pick-up time in the afternoon.

7. What is the refund policy?

We do not offer refunds. Parents just need to provide 2-week written notice to withdraw the child from school. Please keep in mind that your child's report card will be marked as "incomplete" and "not passed yet" if he/she did not finish the school year with us. The \$350 fee that includes field trips and yearbook is also not refundable.

8. When is tuition due? And how do you collect the tuition?

Parents pay their tuition by the 15th of each month. There will be \$20 late payment fee. Parents are expected to submit their payment electronically through Zelle. There will be \$20 processing fee if paid in person.

9. What happens when the school has to close?

In the scenario of snow days or COVID-19 closure, we will schedule make-up days in June. The school year will be extended until all hours of instruction are fulfilled.